



June 15, 2020

## **New Health and Safety Precautions for Dells Boat Tours and Original Wisconsin Ducks under COVID-19 Concerns:**

The health and safety of our staff and visitors is of great importance to our operations. With our family of Wisconsin River tours and adventures open for the 2020 season, we have implemented a variety of precautions to minimize potential exposure to COVID-19. We are following guidelines from the state of Wisconsin for transportation and sightseeing venues. New protective measures are in place at [Original Wisconsin Ducks](#), [Dells Boat Tours](#), [Jet Boat Adventures](#), [Sunset Dinner Cruise](#) and [Ghost Boat](#).

### **Cleaning – Sanitizing**

We are disinfecting all of our vessels before the first tours of the day and between each trip throughout the day. This includes cleaning handrails and all high-touch surfaces on our boats and Ducks as well as our loading areas.

Hand-sanitizer stations are being provided throughout our operations, including at our loading docks and at our shorelandings. As usual, restroom facilities for handwashing are also available for guests on the various tours.

### **Crowd Control – Social Distancing**

We have created six-foot markers on our waiting line areas to allow for social distancing. This includes the ticketing area and the loading cue for boarding our vessels.

### **Ticketing – Limiting Contact**

We have installed clear plastic guards at our ticket booths to provide a barrier for staff and guests purchasing tickets in person. We also encourage anyone interested in a contactless transaction, to [purchase online](#) through our websites. Tickets are sent directly to your email. No printing is required; guests present the QR code on their phone to be scanned before boarding.

People visit Wisconsin Dells to get away and have fun. We want to reassure our guests that these additional protective measures are in place so that all can enjoy time exploring the scenic woods and waters of the area through one of our many tour offerings.

